

Terms and Conditions

Terms & Conditions of Site Use

The following are the terms and conditions applicable to access to and/or use of **Kent Showground** website (the 'Site'). By gaining access to and/or using the Site, you agree to comply with these terms and conditions and all applicable laws, rules and regulations.

We reserve the right to change these terms and conditions from time to time by posting the new version on the Site, so please check this page of the Site regularly.

Kent Showground is owned and run by Kent County Agricultural Society (KCAS).

Restrictions on Use

The information and materials on the Site ('Information') are provided for the personal use of customers or potential customers of **Kent Showground** ('Customers' or 'you') to review information on events, promotions, and to buy tickets or packages.

Customers are authorised to visit, view and keep copies of pages on the Site for their own personal use only. In addition, you must not:

- copy, download, publish or distribute any Information for any purpose not authorised by these terms and conditions
- modify any of the Information
- use any Information for any public display, performance, sale or rental
- transfer, remove, modify or alter any copyright, trade mark or other proprietary notice
- transfer any Information to any other person
- link your web-site to the Site, other than to its home page
- use the Site or link it with other web-sites to sell or re-sell tickets Privacy Policy

When you book with us we will ask for your name, address, credit card details and telephone number and e-mail address. We may also ask you where you saw promotional material referring to the event that you are booking. This allows us to fulfil your ticket request and track your order and contact you regarding your booking.

No personal information provided by you will be used for marketing purposes unless you agree to the data protection statement when completing a booking.

Disclaimers

The Information is provided on an 'as is' and 'as available' basis. All express or implied warranties of any kind (including warranties of merchantability, fitness for purpose and non-infringement of the intellectual property of a third party) are excluded to the fullest extent permitted by applicable law. **Kent Showground** gives no representation or assurance of uninterrupted or neither error free service nor that the Site will provide any specific search results. **Kent Showground** will regularly change the Information from time to time without notice but makes no commitment to keep the Information up-to-date nor is any warranty given by **Kent Showground** as to the currency, accuracy or completeness of the Information.

Security

While **Kent Showground** believes that the site is entirely secure, **Kent Showground** excludes to the fullest extent permitted by applicable law all liability for any loss, expenses or damages whatsoever (including, without limitation, damages for loss of profits, business interruption, loss of additional revenue or other consequential or economic losses) arising out of the use or inability to use the Site or the Information.

Kent Showground is not responsible for any acts or omissions of any Customers, other users of the Site, advertisers on the Site or other third parties connected with the Site nor for the events, services or products of any event organiser, venue, promoter, producer or other third party connected with any event or product sold on the Site.

The Site is controlled and operated by **Kent Showground** from its offices in England. **Kent Showground** does not represent or warrant that the Information is appropriate or available for use in other jurisdictions and access to the Information from jurisdictions where its contents are illegal is prohibited. You may only use this Site for lawful purposes and in accordance with these terms and conditions.

Governing Law

These terms and conditions are governed by and construed in accordance with English law and any dispute or question in connection with them will be subject to the jurisdiction of the English Courts.

Terms & Conditions of ticket purchase

Please note that your ticket purchase is non-transferable and non-refundable.

Tickets are issued subject to the Rules and Regulations of the Venue. We regret tickets cannot be exchanged or refunded after purchase. Please check your booking before placing the order and please check your tickets on receipt, as mistakes cannot always be rectified.

It is the responsibility of the ticket holder to ascertain the date and time of any rearranged event.

The venue management reserves the right to refuse admission and may on occasions have to conduct security searches to ensure the safety of the patrons.

Unless notification of your order is received from **Kent Showground** no booking is confirmed.

Tickets are sold subject to the management's or producer's right to alter or vary the programme including but not limited to changes to the advertised programme due to events or circumstances beyond its control without being obliged to refund monies or exchange tickets.

Kent Showground cannot be held responsible for any errors or omissions on the websites.

If this ticket is re-sold or transferred for profit or commercial gain by anyone other than the Promoter, Venue Management, **Kent Showground** or one of their authorised sub-agents, it will become voidable and the holder may be refused entry to or ejected from the venue.

The Promoter, Venue Management and **Kent Showground** accept no responsibility for any personal property.

The acceptance of this order is not a guarantee of availability. If we are unable to fulfil your request you will be notified at the earliest possible opportunity and an alternative may be offered.

Kent Showground will not be responsible for any delay in the delivery of tickets due to circumstances beyond its control. It is the responsibility of the ticket holder to contact **Kent Showground** in the event of non-delivery. **Kent Showground** will not be responsible for data communications failure or malfunction.

All tickets carry a booking fee as determined by **Kent Showground**. By placing an order on this site you accept all booking fees charged.

Kent Showground's agreement is to supply tickets, subject to availability. In the event of any errors, which are the direct result of actions of **Kent Showground** management or staff, we are only responsible for the refund of the cost of the ticket. Our agreement does not cover the cost of travel or accommodation.

Kent Showground cannot take responsibility for travel difficulties such as strikes or inclement weather, or any other circumstances beyond our control.